

**GENERAL TERMS and CONDITIONS APPLICABLE TO THE SALE AND DELIVERY OF PRODUCTS
BY ALLNEX (legal entity further identified in the order acknowledgement/delivery
documents/invoice) HEREAFTER : ALLNEX**

1. GENERAL

- 1.1 These terms and conditions apply to all offers by and all orders to ALLNEX for the sale and delivery by ALLNEX of products (hereafter: goods), and to all agreements with ALLNEX with respect hereto.
- 1.2 The applicability of terms and conditions of the other party or customer (hereafter: customer) of ALLNEX is hereby expressly excluded.
- 1.3 Provisions that deviate from these terms and conditions can be invoked by the customer only if and to the extent that these provisions are accepted by ALLNEX in writing.

2. OFFERS, ORDERS AND AGREEMENTS

- 2.1 All offers from ALLNEX are non-binding.
- 2.2 Orders and acceptance of offers by the customer are irrevocable.
- 2.3 ALLNEX is only bound when it has accepted an offer in writing. Verbal commitments or agreements by or with its personnel do not bind ALLNEX except and insofar as ALLNEX confirms these in writing.
- 2.4 Any changes to any agreements must also be in writing.

3. PRICE

- 3.1 Prices set by or agreed to with ALLNEX are exclusive of VAT and/or GST. They are valid for Carriage Paid To (CPT) as referred to in the INCOTERMS 2000 unless otherwise agreed.

4. DELIVERY PERIOD AND DELIVERY

- 4.1 The delivery period starts after the conclusion of the agreement, and after ALLNEX has received all data to be provided by the customer, and (if appropriate) after advance payment has been received by ALLNEX or security for payment has been put at its disposal.
- 4.2 Delivery periods are estimated delivery periods only. Failure to deliver within an agreed or stipulated delivery period does not entitle the customer to any damages, or to non-fulfilment by it of any of its own obligations arising from the agreement. The customer is, however, entitled to rescind the agreement by written declaration if, and insofar as after a failure to deliver within an agreed delivery period, ALLNEX still fails to deliver the agreed upon goods within a reasonable period stipulated by the customer in writing.
- 4.3 Delivery periods will be extended by the amount of time that the implementation of the agreement is delayed by force majeure. They will also be extended by the time that the customer is later in the fulfilment of any obligation than is agreed to or could reasonably be expected by ALLNEX.
- 4.4 ALLNEX has the right to deliver in parts and/or through an affiliate. Each partial delivery will be deemed a separate delivery with respect to the applicability of these conditions.

5. TRANSPORTATION AND EQUIPMENT

- 5.1 In all cases where ALLNEX arranges for transport, it is entitled to solely determine the mode thereof.
- 5.2 ALLNEX is only obliged to co-operate in filling or loading containers, tankers, trucks and/or other means of transportation equipment arranged for by the customer, if these are in a ready-to-fill position, if they comply with ALLNEX and Government safety specifications, and if all instructions by ALLNEX with respect to loading are followed without delay.
- 5.3 ALLNEX's returnable semi bulk containers and (other) equipment of ALLNEX put at the customer's disposal should be used in conformity with ALLNEX's instructions and returned to ALLNEX in conformity with any expressed agreement between parties or, in the absence of an agreed date of return, as soon as possible after the agreed or intended use thereof.
- 5.4 Goods containers must not be reused for food, water, agricultural, pharmaceutical or cosmetic purposes.

6. RISK, TITLE, INTELLECTUAL PROPERTY

- 6.1 Risk of Loss of the goods shall transfer to the customer upon delivery to the carrier or when ALLNEX has complied with its delivery obligations whichever comes first.
- 6.2 All goods sold and delivered by ALLNEX remain the property of ALLNEX until such time as the customer has paid in full all that is owed to ALLNEX in connection with the underlying agreement and/or earlier or later agreements of the same nature, including damages, costs and interest. At such time customer will receive good title to all such goods free from any lien or encumbrance.
- 6.3 The industrial and intellectual property rights to or associated with the goods delivered remain with ALLNEX or third parties entitled thereto, and are never transferred to the customer.
- 6.4 The customer shall not market, sell or trade any goods under ALLNEX's trademark without ALLNEX's prior written permission.

7. INSPECTION, ACCEPTANCE

- 7.1 The customer is obliged to take physical acceptance of the goods at the agreed location at the time of arrival.
All costs of ALLNEX associated with a failure to take acceptance are for the account of the customer, costs of transport and storage included.
- 7.2 The customer is obliged to inspect the goods with respect to weight, quantity and immediately noticeable defects at the time of physical acceptance.
- 7.3 Claims with respect to immediately noticeable defects should be notified to ALLNEX in accordance with Article 9 and ALLNEX's obligations are as described in that article.
- 7.4 Claims with respect to shortages (weight, quantity) should be notified to ALLNEX in writing within 14 days after physical acceptance. In the case of a justified complaint made in a timely fashion ALLNEX shall, at the option of the customer, either arrange for an additional delivery or credit the customer in proportion to the extent of the shortage. With respect to shortages, ALLNEX shall have no further liability than the above obligations.

8. FORCE MAJEURE

- 8.1 ALLNEX is entitled to invoke force majeure if the implementation of the agreement is, in whole or in part, temporarily or not, prevented or impeded by circumstances reasonably out of its control, including natural disasters, epidemics, war, mobilisation, revolution, site or building blockades, strikes, specific work interruptions or work-to-rule slowdowns and lockout, transport interruptions, shortage of raw materials or energy, delay in the provision to ALLNEX of goods or

services ordered from third parties, accidents and interruptions of business operations.

- 8.2 In the case of force majeure affecting ALLNEX, its obligations are suspended. If the force majeure lasts longer than four weeks, ALLNEX and the customer are both authorized to rescind the non-feasible parts of the agreement by a written declaration, without prejudice to the provision of article 12.

9. WARRANTY

- 9.1 ALLNEX warrants conformity of its goods with ALLNEX's own specifications. NO OTHER WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WHETHER OF FITNESS OR AGAINST INFRINGEMENT OR OTHERWISE, IS MADE AS TO THE GOODS SOLD OR ANY INSTRUCTIONS OR TECHNICAL ADVICE PROVIDED. In case of defects for which claims are submitted in a timely fashion, it will at its own option either redeliver at no cost or credit the customer as far as reasonable in whole or in part for the invoice value of the goods in question.
- 9.2 With respect to immediately noticeable defects, the customer must submit a claim no later than within 14 days after delivery of the goods, on penalty of loss of any warranty entitlement towards ALLNEX
- 9.3 Claims with respect to other defects must be made within 14 days after their appearance, on penalty of loss of any warranty entitlement towards ALLNEX.
- 9.4 Any right to a warranty lapses if:
 - a. directions given by ALLNEX for storage are not followed exactly;
 - b. goods are used improperly or not in conformity with the agreed to or usual purpose.
 - c. the customer has not fulfilled any of its obligations towards ALLNEX arising from the underlying agreement, or has not fulfilled them adequately or on time.
- 9.5 ALLNEX's liability in connection with any defects in goods it delivers is limited to its obligations under the warranty described in the previous paragraphs.

10. LIABILITY

- 10.1 ALLNEX is never obliged to pay damages except if and insofar as the damage suffered was inflicted intentionally or by the gross negligence of ALLNEX. ALLNEX's liability for loss of profits, consequential or indirect damage is, however, at all times excluded.
- 10.2 In all cases in which ALLNEX is obliged to pay damages, these will never be higher than the invoice value of the goods delivered whereby or in connection with which the damage was caused.
- 10.3 Any claim toward ALLNEX, except those recognized by ALLNEX, lapses after a period of 12 months from the time the claim arose.
- 10.4 ALLNEX's employees, or independent contractors brought in by ALLNEX for the implementation of the agreement, can, toward the customer, invoke all means of defence afforded by the agreement as if they themselves were party to that agreement.
- 10.5 The customer will hold harmless and indemnify ALLNEX, its employees and independent contractors brought in by it for the implementation of the agreement for each claim by third parties in connection with the implementation by ALLNEX of the agreement.

11. PAYMENT AND SECURITY

- 11.1 Payment must take place within 30 days after the invoice date unless agreed otherwise. ALLNEX has however at all times the right to claim full or partial payment in advance, and/or otherwise to obtain security for payment.
- 11.2 The customer waives any right to set off amounts charged by and between parties. Warranty claims do not suspend the payment obligations of the customer.
- 11.3 If the customer does not pay any amount it owes pursuant to the foregoing, it is in default without notice. As soon as the customer is in default on any payment, all ALLNEX's remaining claims on the customer become due, and the customer is immediately in default without notice with respect to those claims. As from the day on which the customer is in default, he owes ALLNEX late interest of 1% per month on the amount due until paid.

12. SUSPENSION, RESCISSION

- 12.1 If the customer does not fulfil one or more of its obligations, does not fulfil them on time or adequately, is declared bankrupt, requests (temporary) moratorium, or proceeds with the liquidation of its business, as well as when its assets are attached in whole or in part, ALLNEX has the right to suspend the implementation of the agreement or to rescind the agreement in whole or in part, without prior notice of default, by written declaration, at its option and always without prejudice to any rights to compensation for costs, damage and interest.
- 12.2 The customer is authorized to rescind only in the cases referred to in Articles 4.2 and 8.2 of these conditions, and then only after payment to ALLNEX of all amounts owed to ALLNEX at that time, whether or not due.

13. DISPUTES AND APPLICABLE LAW

- 13.1 All disputes existing between parties shall be heard exclusively by the competent Court of the registered seat of the ALLNEX entity that has confirmed the order, unless ALLNEX prefers another competent forum.
- 13.2 All agreements between ALLNEX and its customer are subject to the law of the country in which the ALLNEX entity that has confirmed the order has its registered seat.
The application of the UN Convention of Contracts for the International Sale of Goods is excluded.
- 13.3 All costs or expenses of ALLNEX (including judicial costs & lawyers' fees) incurred in connection with the collection of any claim on the customer are for the account of the customer.

14. SEVERABILITY

In case one or more provisions of these terms and conditions would be held invalid or unenforceable, the invalid or unenforceable part or provisions shall be replaced with a provision which accomplishes, to the extent possible, the original intent of such part or provision in a valid and enforceable manner. Failing such replacement, ALLNEX shall have the option to cancel the entire transaction or to proceed based on the other provisions which remain valid.